

CCS Policies/Procedures
Support and Mentoring
DHS 36.07(5)(q)

Policy Statement: CCS staff will offer ongoing support, teaching and role modeling. Mentoring will be built into natural and peer supports as needed, however mentoring services per se will not be billed to the CCS, as they are not a covered service.

Discussion and Procedures:

1. Support and mentoring for the client is built into all aspects of staff/ participant relationships and interactions.
2. Supportive actions to assist in teaching and preparing clients to work, live and learn will be discussed and supportive services written into the recovery plan per client request.
3. If the client chooses, the Service Facilitator will make referrals to support groups.
4. The Service Facilitator and recovery team members will seek to help the client identify supports in the community, neighborhood or family that may be useful. This may include a mentoring relationship in some cases.
5. Formal mentoring services will not be included as a CCS intervention, as they are not a CCS covered service.
6. Referrals for non-CCS funded mentoring services, if available, will be made if appropriate.

5.1.14

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